

## Rules



The following rules are enforced for the safety and comfort of all Haysville Hustle riders. ***Inappropriate conduct will not be tolerated at any time.***

- No smoking, use of electronic cigarettes or personal vaping devices.
- No riding under the influence of alcohol or illegal drugs.
- No obscene language, threatening or abusive (physical/verbal) actions towards other riders or the driver.
- No standing while the vehicle is in motion. Riders must remain properly seated with seatbelt fastened at all times.
- No loud noises or movements that could distract the driver.
- No extending any body parts out of the windows.
- No more than five packages or bags are permitted.
- Shirt and shoes are required.
- Riders will be required to pay for any damages they cause to the bus.
- Anyone with incontinence must be dry upon boarding the bus.

## MISSION STATEMENT

Haysville Hustle's mission is to provide public transportation that is safe, affordable and accessible to all residents of the City of Haysville, thereby allowing regular and consistent access to goods, services and activities that promote a healthful and positive lifestyle.

## GRIEVANCE PROCEDURE

Riders have the right to file a grievance regarding service. Contact the Haysville Hustle at 316-529-5903 to document the complaint. The complaint will be investigated by the Senior Center Director within five business days. If a solution is not reached, the grievance must be described in writing and submitted to the City of Haysville's Chief or Deputy Administrative Officer.

## HAYSVILLE HUSTLE

*Public Transportation*



<https://www.haysville-ks.com/haysville-hustle>

160 E. Karla  
Haysville, KS 67060  
316.529.5903  
Transit@haysvilleks.com



***Call to schedule a ride  
between the hours of  
8:00 a.m. and 5:00 p.m.***

## Hours of Operation

**Monday through Friday  
8:00 a.m. to 4:30 p.m.**

All persons residing in City of Haysville city limits are eligible to ride the Hustle. Rides must originate from within Haysville city limits. Please see our pick-up/drop off boundaries map.

The Haysville Hustle will not operate on holidays observed by the City of Haysville.

## Rider Registration

Program enrollment forms must be completed prior to scheduling a ride on the Haysville Hustle. Enrollment forms may be completed at the Haysville Senior Center, 160 E. Karla or completed over the phone by calling 316-529-5903.

## Cost

Payment must be made using the Haysville Hustle token. A one-way ride will cost **\$2.00** for curb to curb service. **Tokens are non-refundable.** Tokens may be purchased at:

Haysville Senior Center, 160 E. Karla  
316.529.5903

(Cash, Credit Card & Check Accepted)

Tokens purchased with credit card over the phone will be delivered by driver at first pickup.



## Reservations

- Reservations must be made no less than 24 hrs. in advance and no more than 2 weeks in advance.
- Reservations will only be accepted as long as time slots are available
- Rides are scheduled on a first come, first served basis. *Please note that not all requests may be accommodated.*
- Parents or guardians must schedule rides for children 10 yrs. of age or younger. Riders younger than 11 must be accompanied by someone 18 yrs. of age or older.
- Rides are scheduled with a 20 minute pick-up window. Therefore, the bus may arrive 10 min. prior to the pick-up time or 10 min. after the pick-up time.
- Upon arrival, the bus driver will wait no longer than 5 min..

## Cancellations

Cancellations must be made at least 2 hrs. prior to the scheduled pick-up time. If the Haysville Hustle is contacted less than 2 hrs. from the scheduled pick-up time, the rider will be considered a no show and subject to rules as stated in the Operating Policy & Procedures.

**Call between the hours of  
8:00 a.m. and 5:00 p.m.  
to schedule a ride.**

**316-529-5903**



## Pick-up & Drop Off Map Of Boundaries



**- Pick Up Boundaries**

**- Drop off Boundaries**

## Meet The Hustle Team

**Laurel Ferranti - Hustle Driver**

**Kayla White - Dispatcher**

**Eula McKinley - Program Specialist**

**Kristen McDaniel - Director**

**316-529-5903**

